



You have no idea  
where your  
security  
vulnerabilities lie?

That's some pretty  
thin ice.



*Specializing in Safety & Security Solutions*

185 E. North Street, • Bradley, IL 60915  
815-933-5977 (local)  
800-568-2931 (toll free)  
815-933-1464 (fax)  
swa@swa4safety.com

**Sorensen, Wilder & Associates (SWA)** is a nationally recognized provider of safety and security management consulting services to hospitals and long term care facilities across the nation. With nearly 20 years of experience in healthcare vulnerability assessments, system design specifications, installation auditing, and process analysis in healthcare facilities, SWA brings you the expertise to provide accurate, cost effective vulnerability assessments.

Our multi-disciplinary team of healthcare consultants that provide safety, security, and risk management services and support throughout the healthcare industry. SWA team members come from diverse backgrounds, including security, safety, legal, risk management, fire and disaster, EMS, business, and facility engineering. We bring unparalleled experience in safety and security management for hospitals, home care agencies, occupational health and wellness, and pre-hospital health services. SWA consultants are active in a number of professional organizations, including International Association for Healthcare Security and Safety, the American Society for Industrial Security, and the American Society for Healthcare Risk Management.

SWA's experience allows us to perform vulnerability assessments at the highest level of quality and professionalism in a timely manner. To ensure thoroughness and cost effectiveness, our experienced team of consultants performs the on-site examination, analyzes the findings, and author the reports. SWA reviews project design criteria, security management plans, policies and procedures, training records, and other documents to familiarize ourselves with the program prior to the site visit. We employ all necessary means to gather as much information as possible to draw a comprehensive conclusion for you. In conducting an assessment, we utilize our P2T2® system to fully evaluate the security program in four critical areas: People, Programs, Training and Technology.

# Our Process

## Identifying Needs and Vulnerabilities

Needs and vulnerabilities are identified through physical plant surveys, staff interviews, discussion with management, and a review of training records and policies and procedures. As part of the security vulnerability assessment process, SWA consultants assess every program using these elements as a guideline.

## On-Site

Following a kick-off meeting with all stakeholders, SWA begins the assessment process with a facility tour that includes an assessment of buildings, grounds, parking areas, pedestrian walkways, access/egress control, lighting, and much more. Simultaneously, SWA staff members are meeting with employees and management, reviewing written documents, and becoming intimately familiar with the programmatic components of the security management system.

## Recommendations

After identifying opportunities for improvement, SWA formulates recommendations based on independent experience, healthcare security industry standards, and recognized best practices. In making recommendations, SWA categorizes them into one of four categories:

- High risk of loss/High cost of correction
- High risk of loss/Low cost of correction
- Low risk of loss/High cost of correction
- Low risk of loss/Low cost of correction

Using this approach, simple and affordable improvements can be made immediately, while more costly improvements can be addressed through the development of a Strategic Plan for Security Improvements.

## After the On-Site

Upon completion of the assessment, a summation conference is held to summarize the findings and identify any immediate concerns. Within 21 days, an electronically submitted draft version of the written evaluation and recommendations is delivered.

## The Healthcare Environment is Changing

Now, more than ever, healthcare facilities have become very security conscious. Recent events have triggered concerns across the nation. Yet few facilities have begun the process to determine the efficacy of their own program, identify where vulnerabilities exist, or how to cost effectively make the needed improvements. As a result, they often end of spending thousands of dollars on hardware, software, and additional staffing that may not have been necessary.



185 E. North Street, • Bradley, IL 60915  
815-933-5977 (local)  
800-568-2931 (toll free)  
815-933-1464 (fax)  
swa@swa4safety.com